



## Quick Guide for One New Standard (5/8 Inch) Meter

For prices on larger meters and non-standard installations, please contact the office at 254-597-2445.

1. Step 1: Service Investigation Fee - \$75 for a Standard 5/8" Meter (**Non-refundable**) with the Hydrology Study form located at [www.mustangvalleywater.org/all-forms-and-reports](http://www.mustangvalleywater.org/all-forms-and-reports) - This engineering hydrology study determines the work that needs to be completed for service to be approved. The engineer may take 2-3 weeks to complete the study. Once the study is complete the landowner has 30 days to begin Step 2.
2. Step 2: New members may be added for an additional \$5,600. Note: Other fees apply for Non-standard Installations. See Tariff Section G.
  - a. \$550.00 Membership Fee (Refundable)
  - b. \$4,000.00 System Buy-In Fee (**Non-refundable**)
  - c. \$1,000.00 Standard Meter Installation Fee - determined when request for service is made (**Non-refundable**)
  - d. \$50.00 Customer Service Inspection (any licensed CSI may complete and submit this inspection to MVWSC.)
3. Before water service can be provided, the following must be completed and in our files.
  - a. Hydrology Study/Service Installation Form – (See Service Investigation Fee above)
  - b. Service Application & Agreement
  - c. Copy of the courthouse recorded Warranty Deed
  - d. Easement
  - e. Customer Service Inspection Report
  - f. All fees
4. A. New meters, pressure regulators and cut-off valves are placed on the member's property 5-7 feet from existing water service lines. All installations will be performed under the supervision of the MVWSC operator and the field technicians. The pressure regulator and cut-off are installed as a one-time courtesy and becomes the property of the land owner. Any equipment installed on the property owner's side of the meter becomes the property and responsibility of the property owner.  
B. If a water service line must be extended to the member's property, the cost of the line extension is paid for by the member.  
C. The member is responsible for installing and maintaining the line from the meter to their home, and the line must be inspected by a CSI (Customer Service Inspector). Our operator is a CSI.
5. We all have fencing and construction projects going on from time to time. Call 811 before you start any construction near a water line. We will come out and mark the line. Repair costs will be assessed against anyone who damages a water line within the identified and marked course of the line on the ground before construction begins.

Return Mail to:

Mustang Valley WSC, P.O. Box 6, Cranfills Gap, TX 76637

[CustomerService@MustangValleyWater.org](mailto:CustomerService@MustangValleyWater.org)

Mustang Valley WSC is an equal opportunity provider.